



Completing I.T.

Singapore • Malaysia • Indonesia

## Printer and Scanner Professional Service

- TPM (Total Print Management)
- TSC (Total Scan Management)
- All Inclusive Service Programs
  - On-Site Service Support
  - Certified Technicians
  - Consumables and Supplies
- 4 Hour Service Response (Double Charge) or Next Business Day
- Consulting Services

### Repair Maintenance

- Repair Machine Internal Mechanism
- PrintHead or Scanning Guide Clean-Up
- Balance Consumables Evaluation
- Software and Driver Update
- Operating Troubleshooting
- Corrective Moving Parts
- Firmware Update

#### Price Per Unit (Exclusive Transport)

	One Time Transport	Evaluation	Repair without Contract	Repair with Contract
1 to 3	\$ 30	\$ 50	\$ 300	\$ -
4 to 5	\$ 60	\$ 48	\$ 285	\$ -
6 to 10	\$ 120	\$ 45	\$ 270	\$ -
10 to 20	\$ 240	\$ 43	\$ 255	\$ -
21 to 50	\$ 480	\$ 40	\$ 240	\$ -
50 to 100	\$ 960	\$ 38	\$ 225	\$ -

Price is subject to change without prior notice

### Preventive Maintenance

- Servicing Machine Internal Mechanism
- PrintHead or Scanning Guide Clean-Up
- Balance Consumables Evaluation
- Overall Cleaning
- Software and Driver Update
- Firmware Update
- Corrective Moving Parts

#### Price Per Unit (Inclusive Transport)

	Annual Preventive 1 time	Annual Preventive 2 times	Annual Preventive 3 times	Annual Preventive 4 times
1 to 3	\$ 200	\$ 300	\$ 400	\$ 500
4 to 5	\$ 190	\$ 285	\$ 380	\$ 475
6 to 10	\$ 180	\$ 270	\$ 360	\$ 450
10 to 20	\$ 170	\$ 255	\$ 340	\$ 425
21 to 50	\$ 160	\$ 240	\$ 320	\$ 400
50 to 100	\$ 150	\$ 225	\$ 300	\$ 375

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