



Completing I.T.

Singapore • Malaysia • Indonesia



### About Us

ACE Peripherals Private Limited is established since 2006 to Value-Add and Completing Information Technology. ACE Peripherals Pte Ltd represents a set of leading brand of Input/Output Peripherals Hardware and Software from WorldWide. With an extensive network in ASIA and EMEA channel partners, we are offering an extensive range of Computer Peripherals. Our business operations are based in Singapore (Headquarter) and our regional partnership presences are in Australia, Cambodia, Indonesia, Myanmar, Pakistan, Philippines, Thailand and Vietnam.

Serving the ASIA and EMEA region, our forte is in selecting and integrating the Most Value-Added Input/Output Peripherals Hardware and Software to meet changing business dynamics.

We are good listeners. Our professional sales consultants are there to assist and guide you from project beginning to end. It is our desire to establish relationships with our customers as opposed to just "making the sale." With our commitment to drive business values to our partners, ACE Peripherals Pte Ltd provides unparalleled levels of channel sales and marketing support and constantly engages the WorldWide's Input/Output Peripherals Hardware and Software Partners in technology arena.

From our central distribution facility in Singapore and vendor facilities worldwide, we offer competitive shipping to any part of the ASIA, EMEA and to international destinations as well. And, we excel in customizing your product selection to your precise specifications. We strive to create new and innovative product integration to provide excellent solutions to our end users. ACE Peripherals Pte Ltd strongly believe in earning mutual trust from partners by delivering what we promise, sharing knowledge, continuously acquire new knowledge to create new solutions, be connected with partners to share ideas and enjoy our friendship and cultures.



ACE Peripherals Pte Ltd

33, Ubi Avenue 3, #07-11, Vertex Tower B, Singapore 408868

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**Network Storage & Surveillance Video Recorder**



**Event Photo & Plastic ID Card Printer**



**Document Imaging Scanner and Solution**



**Design & Office Productivity Software**



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### *Training Services*

ACE has a pool of certified trainers to conduct certification courses, sales and technical training. In addition, we are also equipped to arrange customized end users training sessions in our well-facilitated training room or arrange on site sessions for comprehensive hands on knowledge.

### *Professional Services*

In addition to the training services, we have built a team of well-qualified engineers to provide a comprehensive range of professional services, from technical/solutions consultancy and design, to proof of concept and turn-key development. Leveraging on our competencies, you can be assured of quality and reliable deliverables.

### *Partners*

In ACE, we believe in partnership. As the vital link in the technology value chain, we connect brand owners with their potential buyers through our nationwide reseller network and resources.

We offer more than just distribution – we add value in the area of logistics, marketing and PR programs, training and technical services so that you can reach your audiences quickly and efficiently.

For resellers, ACE offers the most comprehensive range of innovative and market leading products, unrivalled support packages and tailored services to suit your business needs.



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**Printer and Scanner Professional Service**

- TPM (Total Print Management)
- TSC (Total Scan Management)
- All Inclusive Service Programs
  - On-Site Service Support
  - Certified Technicians
  - Consumables and Supplies
- 4 Hour Service Response (Double Charge) or Next Business Day
- Consulting Services

**Repair Maintenance**

- Repair Machine Internal Mechanism
- PrintHead or Scanning Guide Clean-Up
- Balance Consumables Evaluation
- Software and Driver Update
- Operating Troubleshooting
- Corrective Moving Parts
- Firmware Update

**Price Per Unit (Exclusive Transport)**

	One Time Transport	Evaluation	Repair without Contract	Repair with Contract
1 to 3	\$ 30	\$ 50	\$ 300	\$ -
4 to 5	\$ 60	\$ 48	\$ 285	\$ -
6 to 10	\$ 120	\$ 45	\$ 270	\$ -
10 to 20	\$ 240	\$ 43	\$ 255	\$ -
21 to 50	\$ 480	\$ 40	\$ 240	\$ -
50 to 100	\$ 960	\$ 38	\$ 225	\$ -

Price is subject to change without prior notice

**Preventive Maintenance**

- Servicing Machine Internal Mechanism
- PrintHead or Scanning Guide Clean-Up
- Balance Consumables Evaluation
- Overall Cleaning
- Software and Driver Update
- Firmware Update
- Corrective Moving Parts

**Price Per Unit (Inclusive Transport)**

	Annual Preventive 1 time	Annual Preventive 2 times	Annual Preventive 3 times	Annual Preventive 4 times
1 to 3	\$ 200	\$ 300	\$ 400	\$ 500
4 to 5	\$ 190	\$ 285	\$ 380	\$ 475
6 to 10	\$ 180	\$ 270	\$ 360	\$ 450
10 to 20	\$ 170	\$ 255	\$ 340	\$ 425
21 to 50	\$ 160	\$ 240	\$ 320	\$ 400
50 to 100	\$ 150	\$ 225	\$ 300	\$ 375

Price is subject to change without prior notice



## Workstation and Server Services

- Initialize and Setting up PCs/Laptops including Joining of Active Directory, Domain or Workgroup including Joining of Network Storage Devices including Input and Output Peripheral Devices
- Installation and Configuration of Antivirus, Spyware & Firewall
- Installation and Configuration of Microsoft Office
- Installation and Configuration of Microsoft Outlook or Lotus Notes
- Installation and Configuration of PDF Converter
- Installation and Configuration of Backup Software
- Tuning and Tweaking of PC Speed
- Update All security patches of Microsoft, Antivirus, Spyware and Backup Software
- Customization of the ease of using



### Notes

- Services for computer with MS Windows 98, XP, Vista and 7, Server.
- Optional available of VM, Mac and Linux.
- Job Service Report and Note will be provided
- Job Service Satisfaction Survey will be provided

### Platforms



- On-site collection and return back ( COLLECT =>REPAIR =>DELIVER )
- PC/Notebook software repair /Upgrade
- Basic network, Internet, printer setup.
- Server with Domain network, Internet, printer setup.

## Data and Email Migration

- Email Transfer and Setup
- Files and Folders Backup and Recover
- Joining MS Windows Server
- Joining MS Exchange Server
- Joining Files Server/Samba/NAS services
- Joining MS SQL Server

## Professional IT consultancy

- Professional IT consultancy
- Enhancing IT security
- Improving network efficiency
- Optimize Server usage
- Minimize Workstation down-time
- PC/ Notebook service
- Network /Router/Modem/Wireless
- Printer & Scanner Troubleshooting

## Recovery Services

- Operating System and Data Recovery Services
- Virus scan and repair
- Reset login password
- Email and files backup/transfer
- Outlook/ Outlook Express repair services
- Software Installation /Update
- Router/Modem/Wireless setup
- Windows restore and repair
- For hard disk, USB drive, memory card
- PST, mail, database recovery

## On-call IT Service

- On-site collection and return back ( COLLECT =>REPAIR =>DELIVER )
- PC/Notebook software repair /Upgrade
- Basic network, Internet, printer setup.
- Server with Domain network, Internet, printer setup.

## Office IT Setup

- Network, cabling design and Installation
- Equipment Rack Installation
- Sharing files & printer
- Internet access, data backup,
- MS Windows Server
- Linux File Server
- Moving office / relocate IT hardware

acer Apple AuthenTec Autodesk Avision D-Link DELL DNP

evolis FUJI XEROX FUJITSU GRAPHTEC hiti hp IDTECH iomega

Kodak NUANCE plustek silex Synology unitech upek. WACOM ZEBRA TECHNOLOGIES

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Desktop Photo Printer



Mini Kiosk Photo Printer



Portable Mobile Printer



Wireless Event Photo Printers



High Volume Production Photo Printers



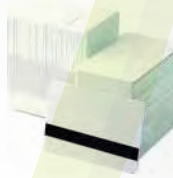
Event Photo Kiosk



Commercial Photo Kiosk



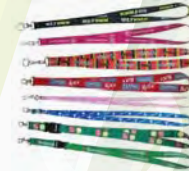
Entry Level Card Printer



Mid Volume Card Printer



HD Re-Transfer Card Printer



Laminator Card Printer



Production Card Printer



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Fingerprint



Swipe Fingerprint Scanners



Touch Fingerprint Scanners

Plastic Card



Swipe Card Reader



Contactless Card Reader



Contactless Card Reader



Keyboard Card Reader

Photo



Photo Scanners

Barcode



1D & 2D Barcode Scanner



Wireless Barcode Scanner



Documents



Network Document Scanner



Desktop Document Scanners



Department Document Scanners



Large Format Scanners



Production Document Scanners



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**Hard Drives**

Laptop, Desktop, Solid-State, Hybrid & Enterprise Hard Drives



**Surveillance NVR**

1 to 99 Cameras Solutions



**Home to Small Office NAS / SAN**

1 to 4 Bays Gigabit Enhanced Desktop Solutions



**Small & Medium Business NAS / SAN**

4 to 18 Bays Gigabit Enhanced Desktop / Rackmount Solutions



**Large Scale Business NAS / SAN**

4 to 36 Bays Gigabit Enhanced Desktop / Rackmount Solutions



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